empower HEALTHCARE SOLUTIONS

Provider Validation Requirements for Taxonomy Submission UB-04: CHC Connect Portal

Providers treating Empower members must be enrolled with Arkansas Medicaid and must have an active Arkansas Medicaid ID, registered taxonomy, NPI and full physical billing address on file with both Arkansas Medicaid and Empower in order to receive reimbursement.

Empower will be validating data via front-end claim edits. If the data submitted on the claim does not match the data registered with Arkansas Medicaid, claims will reject and providers will need to resubmit with corrected data.

Atypical Validation

Medicaid ID
Physical Billing Address (zip 5+4)

Provider types- 06,15,23,27,32
6,39,50,51,52,53,54,55,56,57,67,
70,71,72,73,74,75,82,83,84,85,86
87, 95*

*PT 95 with NW, NT, NU, NV specialties require NPI

Standard Validation

NPI
Taxonomy
Physical Billing Address (zip 5+4)

Taxonomy Submission UB-04 CHC Connect Portal

Taxonomy details are stored under the “Claim Details” tab for both Billing and Attending Providers

CHANGE HEALTHCARE | ConnectCenter | Submitter: 651257 - Empower | Alicia DeSieno

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Claim

UB-04 FORM | CLAIM DETAILS | SERVICE LINE DETAILS

Taxonomy detail is stored on the Claim Details Tab

Destination Payer ID | Destination Payer Name | Payer Responsibility P-Primary | CLEAR | FIND PAYER

Enter Billing Provider data on the UB-04 Form screen

1. Provider Name: Address Line One: Address Line Two: City: State: Zip: Telephone (Include Area Code):

2. Pay-To-Provider Name: Address Line One: Address Line Two: City: State: Zip:

3a. Pat. Cntl # | 3b. Med. Rec # | 4. Type Of Bill

5. Fed. Tax No. | 6. Statement Covers Period From (MM/DD/YYYY) Through (MM/DD/YYYY) | 7.

8. Patient's Name a. | 9. Patient Address Address Line One: Address Line Two:

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Enter the Taxonomy in the “Taxonomy” field for both Billing Provider and Attending Provider Information Tabs

Additional Patient Information

Billing Provider

Billing Provider Information

Organization Name

Address 1

Address 2

City

State

Zip Code

Country Code

Accepts Assignment

CLEAR

FIND PROVIDER

ID's

NPI

Taxonomy

Tax ID

ID Type

Other ID

Contact Information

Attending Provider Information

Last Name

First Name

Middle Name

Suffix

ID's

NPI

Taxonomy

ID Type

Other ID

ID Type

Other ID

ID Type

Other ID

ID Type

Other ID