



December 17, 2020

RE: Waiver of Prior Authorization for Post-Acute Care Transfers

Providers,

Beginning December 4, 2020, Empower Healthcare Solutions no longer requires Prior Authorizations (PA) for the first 14 days for members transferring from hospitals to post-acute facilities, skilled nursing facilities, and acute inpatient rehabilitation facilities. Additional days will require a PA on or prior to the 14th day. This follows the Arkansas Insurance Department recommendation in an effort to eliminate unnecessary delays for members related to COVID hospitalizations. This will remain in place until further notice or until the public health emergency ends.

If you have questions about this information, please contact Provider Services at 855-429-1028 or email EmpowerHealthcareSolutionsPR@empowerhcs.com or UtilizationManagement@empowerhcs.com