



February 6, 2020

RE: Searching for a member in Identifi

Providers,

When searching for a member in the Identifi portal, providers should use the Empower member ID. The additional 001 after the member ID is no longer required.

If you have questions about this information, please contact Provider Services at 855-429-1028 or email EmpowerHealthcareSolutionsPR@empowerhcs.com.