



February 25, 2020

RE: Billing Physical and Occupational Therapy

Providers,

After a review of ongoing issues and concerns expressed by Physical and Occupational therapy providers, Empower has determined a need to lift certain system based edits in order to allow providers to bill for the full services rendered. The review included ongoing discussion with Arkansas Department of Human Services on expected changes to their billing and fee schedule and will align us with the policies of Arkansas Medicaid from March 1, 2019 through current time.

Claims submitted for Physical and Occupational Therapy evaluations from 3/1/19 to present, which received payment based on the proposed Arkansas Medicaid Occupational, Physical, and Speech Therapy Services Fee Schedule, will be reprocessed with the corresponding fee and allowable units shown below without additional provider intervention.

Original claims submitted with more than one (1) unit billed, will be reprocessed by Empower to allow the units indicated below. If the previously submitted claim was only billed for one (1) unit and the provider determines that additional services were provided, please submit a “Corrected” claim. Directions for how to submit a corrected claim can be found on Empower’s website through the billing FAQ resource found [here](#).

PT	Current	Current	Current	Allowed*
97161	\$49.44	1 unit = 20 mins	Max 2 units	Allow 4 units/per day/ only 4 max per year
97162	\$74.16	1 unit = 30 mins	Max 2 units	Allow 3 units/per day – max 3 per year – max 197.76
97163	\$98.88	1 unit = 45 mins	Max 2 units	Allow 2 units/per day/ max 2 per year
97164	\$49.44	1 unit = 30 mins	Max 2 units Re-eval	Allow 4 units/per day/ only 4 max per year
OT				
97165	\$49.44	1 unit = 30 mins	Max 2 units	Allow 4 units/per day/ only 4 max per year
97166	\$74.16	1 unit = 45 mins	Max 2 units	Allow 3 units/per day – max 3 per year – max 197.76
97167	\$98.88	1 unit = 60mins	Max 2 units	Allow 2 units/per day/ max 2 per year
97168	\$49.44	1 unit = 30 mins	Max 2 units Re-eval	Allow 4 units/per day/ only 4 max per year

***Effective 3-1-19**

If you have questions about this information, please contact Provider Services at 855-429-1028 or email EmpowerHealthcareSolutionsPR@empowerhcs.com.