



March 16, 2020

RE: Credentialing Empower Behavioral Health and Developmental Disability Providers

Starting early 2020 Empower will begin credentialing behavioral health professionals. Credentialing must be completed by January 1, 2021. Providers have been deemed as credentialed during calendar year 2019 and 2020.

Required Providers:

Full credentialing is required by Empower Healthcare Solutions. Beacon is contracted to provide the behavioral health credentialing functions for Empower for the following participating providers:

- Psychologists
- Independent behavioral health professionals
 - Licensed Clinical Social Worker (LCSW),
 - Licensed Professional Counselor (LPC),
 - Licensed Marriage/Family Therapist (LMFT),
 - Licensed Independent Substance Abuse Counselor (LISAC)
- Board Certified Behavioral Analysts (BCBAs)
- Independent/Non-Facility based Behavior Health APN

The Council for Affordable Quality Healthcare (CAQH) is the preferred method for submitting documentation of proof of credentials and demographic updates to Beacon. If you are already an in-network provider and have never used CAQH, visit proview.caqh.org/PR/Registration.

Once registered, you will receive a letter from CAQH with your password and ID. Log on, complete your application, upload any additional supporting documentation to the CAQH data center, and authorize Beacon to view your application.

After you have completed your CAQH application and receive your CAQH ID and password, please go to the Beacon Health Options website at: <https://join.beaconhealthoptions.com/user> to register your CAQH information. Registration with Beacon Health Options is required to complete your credentialing and maintain in-network status with Empower.

If you have any questions or need assistance, please call the Beacon National Provider Services Line at 800-397-1630 between 8 a.m. and 8 p.m. ET, Monday-Friday with your CAQH ID number once registration is complete.