



June 1, 2020

RE: Correction- Use of Well Checks for EIDT and ADDT providers during COVID-19 Outbreak

EIDT and ADDT Providers,

Empower recommends providers continue to utilize the New Modifier for Supplemental Support Services when billing Empower for Use of Well Checks.

To see the Empower Provider Alert click here:

<https://s18637.pcdn.co/wp-content/uploads/sites/17/Provider-Alert-03-24-20-Coronavirus-Supplemental-Support-New-Modifier.pdf>

Empower recommends providers follow the the DMS guidelines regarding EIDT/ADDT Use of Well Checks for Established Patients during COVID-19 when billing Fee For Service (FFS).

To see the DMS memorandum click here:

[https://humanservices.arkansas.gov/images/uploads/resources/Memorandum\\_on\\_Disaster\\_Spa\\_services\\_for\\_EIDT\\_and\\_ADDT.final\\_5\\_7.20.pdf](https://humanservices.arkansas.gov/images/uploads/resources/Memorandum_on_Disaster_Spa_services_for_EIDT_and_ADDT.final_5_7.20.pdf)

Our focus remains on supporting our providers, customers and members during the declared state of emergency. Because of the fluid nature of the situation, we will continue to adjust our policies and procedures and provide updates to you as changes occur.

To see a complete summary of Empower Coronavirus Provider Alerts and if codes are ready to bill click here:

[https://docs.google.com/spreadsheets/d/1UhNQiFWv1dgq6C74x5tw5U2zMt1euaNlk2zAO2vxl\\_Y/edit?usp=sharing](https://docs.google.com/spreadsheets/d/1UhNQiFWv1dgq6C74x5tw5U2zMt1euaNlk2zAO2vxl_Y/edit?usp=sharing)

If you have questions about this please contact [empowerhealthcaresolutionspr@empowerhcs.com](mailto:empowerhealthcaresolutionspr@empowerhcs.com)

Thank you,

Empower Healthcare Solutions