



July 7, 2020

RE: Coronavirus Use of Telemedicine Services for Substance Abuse Assessment

Empower will be following the DMS rule suspension that substance abuse assessments be conducted face-to-face. By suspending this rule, licensed behavioral health professionals will be able to use telemedicine as an allowable mode of service delivery to provide substance abuse assessments.

The allowable code effective as of March 12, 2020 for this rule suspension is:

Substance Abuse Assessment, H0001, U4 GT, POS 02

To see the DMS memorandum click here:

https://humanservices.arkansas.gov/images/uploads/resources/Memorandum_DMS-43_POS_Code_for_Telemed_Substance_Abuse_Assessments_6.520.pdf

Empower's focus remains on supporting our providers, customers and members during the declared state of emergency. Because of the fluid nature of the situation, we will continue to adjust our policies and procedures and provide updates as changes occur.

To see a complete summary of Empower Coronavirus Provider Alerts and if codes are ready to bill click here:

https://docs.google.com/spreadsheets/d/1UhNQiFWv1dqq6C74x5tw5U2zMt1euaNlk2zAO2vxl_Y/edit?usp=sharing

If you have questions about this please contact empowerhealthcaresolutionspr@empowerhcs.com

Thank you,

Empower Healthcare Solutions