

April 28, 2023

Re: Changes to Empower Prior Authorization List

Providers,

Empower Healthcare Solutions has updated the **Prior Authorization (PA) list** and **changes will be effective 6/1/23**. Due to the extensive list, Empower is asking that you review the service categories listed below.

It is also recommended that you review the following resources in detail:

1. **Quick Reference Guide for Key Contact Information and Prior Authorization**
<https://getempowerhealth.com/wp-content/uploads/2023/04/Empower-Quick-Reference-Guide-4-28-2399-4.pdf>
2. **Updated Empower Prior Authorization List** <https://getempowerhealth.com/providers>

New Codes added to the PA list are in the following categories:

- Advanced Imaging
- Arthroscopy
- Bariatric Surgery
- Behavioral Health
- BIPAP Device
- CAR T THERAPY
- Cardiac/Pulmonary Rehab
- CCSP Agency Base Services
- Continuous Glucose Monitor, Supplies
- Cosmetic or Reconstructive
- CPT III
- DME
- Emergency Response
- Genetic Testing
- HCBS Waiver Codes
- Hearing Aids, Services, and Accessories
- Home Health
- Home Modifications
- Implants
- Infertility
- Injectable Medications
- Neurostimulator
- Nutrition
- Pain Management
- PLA Code
- Prosthetic Devices and Procedures
- Provider Services - State Medicaid Agencies
- Radiation Therapy
- Radiology

- RADIOSURGERY
- Respite Care
- Skin Substitute
- SKIN TEST
- Spinal Surgery
- Transplants (these go to the State of Arkansas)
- VISION
- Waiver Services

PA was added to 62 codes in these service categories:

- Bariatric Surgery
- Cosmetic or Reconstructive
- Genetic Testing
- Infertility
- Neurostimulator
- Pain Management
- Personal Care
- Surgery
- Transplant - Stem cells
- Vaccination
- Wireless Capsule Endoscopy

PA was REMOVED for In-Network providers on 104 codes in the following categories:

- Ambulance Supplies
- Anesthetic - Local
- Enteral Formulae and Enteral Medical Supplies
- Implants
- Incontinence Supplies
- Injectable Medications
- Parenteral Nutrition Solutions and Supplies
- Transportation - Emergent

PA was removed for In-Network providers for 374 codes in the following categories:

- Advanced Imaging
- Alcohol and Drug Abuse Services
- Contraceptives
- DME - Additional Oxygen Related Equipment
- DME - Wheelchair Accessory
- DME - Wheelchairs and Accessories
- Eval and Mgmt
- Injectable Medications
- Pain Management
- Physical or Occupational Therapy
- Radiation Therapy
- Radiology
- Respiratory Services
- Spinal Puncture
- Spinal Surgery
- Surgery



PA was also removed on 76 codes for In-Network Specialists in the following:

- Chemotherapy Drugs
- Implants
- Injectable Medications

For questions, please contact Empower Provider Relations empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions