



April 8, 2019

Providers,

In a continuing effort to provide training and education, Empower will hold a daily Claims Forum starting Tuesday, April 9, 2019 through Friday, April 19, 2019, between 12:00 noon CDT and 1 p.m. CDT, Monday through Friday.

This forum is designed to address general claims questions only pertaining to billing requirements and claim submission guidelines. Empower will not be able to address your specific claim issues as this is an open forum for all providers and PHI cannot be shared during this forum (i.e. Empower ID, member name and/or date of birth, etc).

All questions regarding specific claims for Empower members should instead be directed to Provider Services at 855-429-1028.

WebEx Link: <https://beaconhealthoptions.webex.com/meet/jvandiv>

Join by phone - 1-650-479-3208 Call-in toll number (US/Canada)

Access code: 644 875 699

Empower Provider Relations

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